



User Manual for Bharat Bill Payment System (BBPS) Via TCS FI portal

Bank of India

Version No	Date	Author	Reviewer
1.0	23rd Oct 2019	Ritesh Dubey	Varsha Masurkar

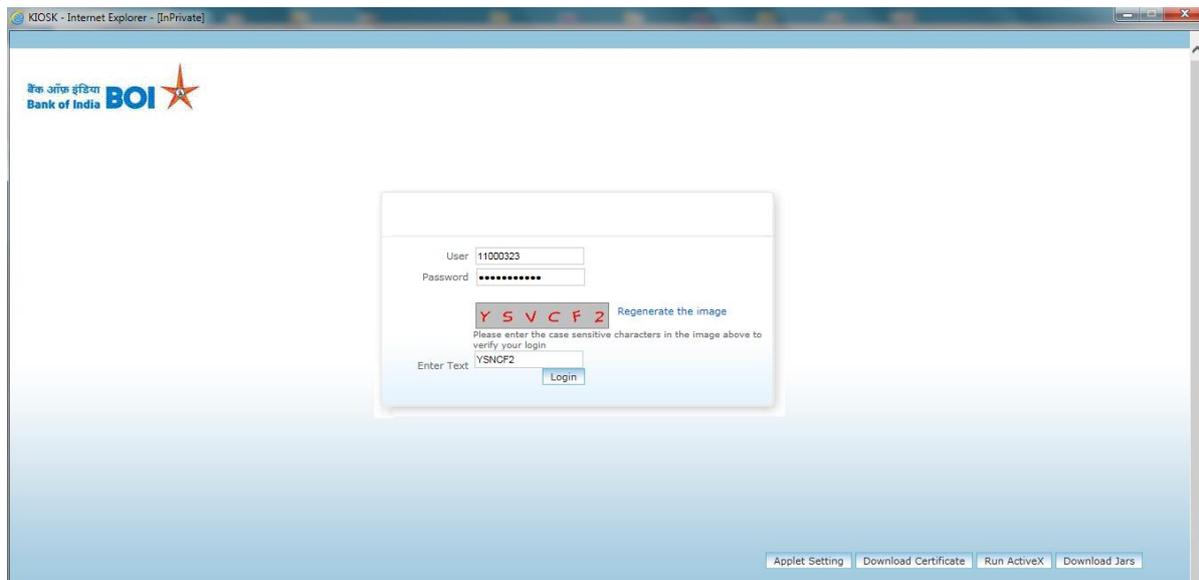
BBPS

Bharat Bill Payment System (BBPS) is an integrated Bill payment system. BBPS module enables bill payment services to the customers through TCS FI portal, with login of registered BCA, enabling multiple bill pay categories and providing instant confirmation of payment.

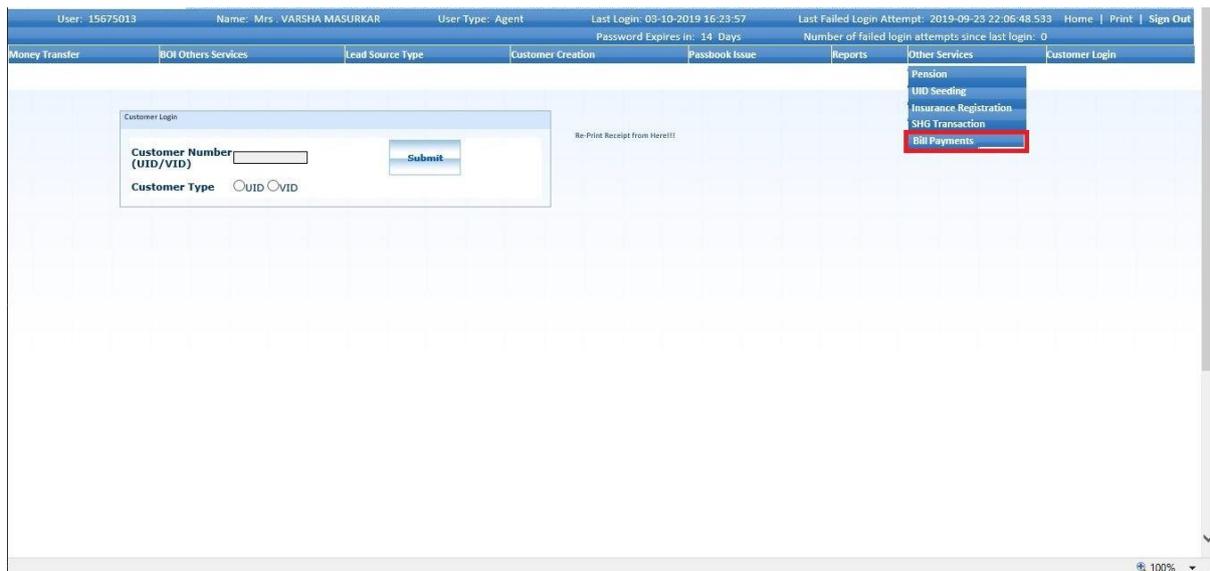
1. BCA can login TCS FI portal using below mentioned URL.

URL: <https://fi1.bankofindia.co.in>

To login the application, BC user have to enter their User Id, Password and captcha. After that BCs have to capture the Finger print for authentication against the BCA Aadhar already available in the system.



After successfully login to application, **Bill Payments** option available under the **Other Services** menu.



2. After clicking on **Bill Payments** tab, **BBPS Registration Form** page will display.

3. To avail the BBPs services, BCA has to register to the BBPS module. In order to register, BCA to provide below details.
 - a. Agent Mobile Number
 - b. Agent E-mail ID

Then click on the **Submit** button for registration.

User: 11000127 Name: Miss VARSHA MASURKAR User Type: Agent Last Login: 10-10-2019 13:20:53 Last Failed Login Attempt: 2019-10-04 17:56:29 Home | Print | Sign Out
Password Expires in: 84 Days Number of failed login attempts since last login: 0

Money Transfer BOI Others Services Lead Source Type Passbook Issue Customer Creation Reports CARDED SERVICE Other Services Customer Login

BBPS REGISTRATION FORM

Mobile Number : *

Email ID : *

Fields marked with * are mandatory

4. This is one time activity for each agents. Once the agent registration process successfully completed then only BBPS bill pay services are available. Without Agent registration process, BCA's will not be able to use the BBPS service.

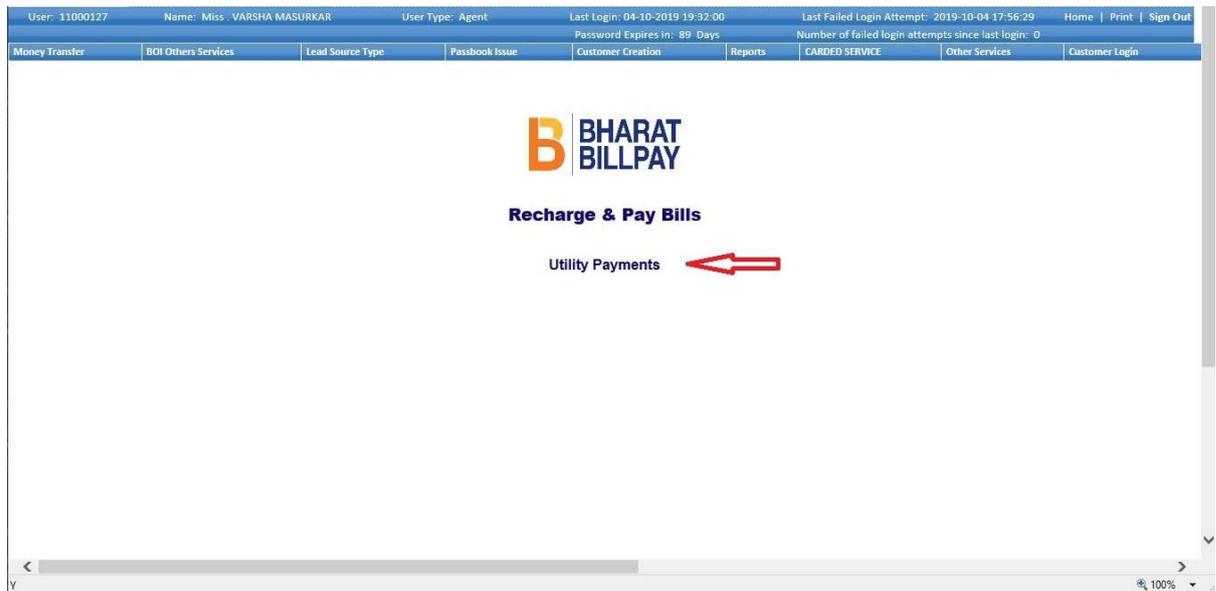
User: 11000127 Name: Miss VARSHA MASURKAR User Type: Agent Last Login: 10-10-2019 13:20:53 Last Failed Login Attempt: 2019-10-04 17:56:29 Home | Print | Sign Out
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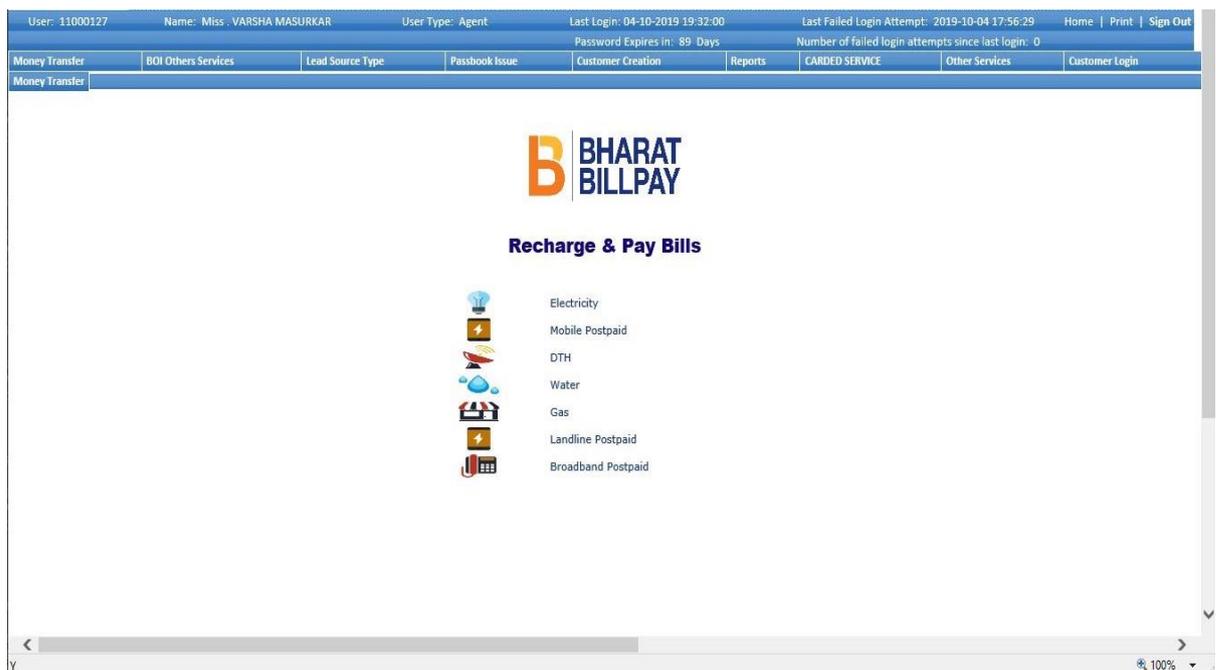
BBPS REGISTRATION FORM

BBPS Registration is successful, Please click on Continue to proceed for Bill payment

5. Once Registration completed, then click on **Continue** button for bill payment or from **Bill Payments** tab under **Other Services** menu.



6. Click on the **Utility Payments** for getting multiple bill pay categories.



Category list as mentioned:

- a. Electricity
- b. Mobile
- c. DTH
- d. Water
- e. Gas
- f. Landline
- g. Broadband

BCA can select the category in order to view the list of billers / service providers associated with the categories in order to proceed with Payment.

7. If BCA selects category as **Mobile Post-Paid**, the list of Billers associated with the category will be displayed as shown below.

BCA can search the respective biller names based on the customer requirements.

The screenshot shows the Bharat Billpay web interface. At the top, there is a navigation bar with user information: User: 11000127, Name: Miss. VARSHA MASURKAR, User Type: Agent, Last Login: 04-10-2019 19:32:00, Last Failed Login Attempt: 2019-10-04 17:56:29, Password Expires in: 89 Days, and Number of failed login attempts since last login: 0. Below the navigation bar is a menu with options: Money Transfer, BOI Others Services, Lead Source Type, Passbook Issue, Customer Creation, Reports, CARDED SERVICE, Other Services, and Customer Login. The main content area features the Bharat Billpay logo and the heading "Mobile Postpaid Provider Names". There is a search input field labeled "Type your provider name" with a green back arrow icon to its left. Below the search field is a vertical list of provider names, each preceded by a lightning bolt icon: BSNL Mobile Postpaid, Delhi-ABC, Idea - Andhra Pradesh, Idea - Arunachal Pradesh, Idea - Assam, and Idea - Goa. The bottom of the page shows a scrollbar and a 100% zoom level.

8. For example, customer using IDEA of GOA zone then BCA select service provider name **Idea-Goa**. After click on Idea - Goa, **Biller Details** Page will displayed.

The screenshot shows the Bharat Billpay web interface for the "Biller Details" page. The navigation bar and menu are identical to the previous screenshot. The main content area features the Bharat Billpay logo and the heading "Biller Details". Below the heading are several form fields: "Bill Name *" with a dropdown menu showing "Idea - Goa", "Customer Mobile Number *" with an input field, "Payment Type *" with radio buttons for "QUICK PAY" and "BILL FETCH", and "Bill Amount *" with an input field. A note below the fields states "Fields marked with * are mandatory". At the bottom of the form are two buttons: "Back" and "Payment". The bottom of the page shows a scrollbar and a 100% zoom level.

9. On Biller Details page, BCA has to enter **Customer Mobile Number** and select Payment type.
10. For Payment type, below options (any one or Both) will be available as supported by biller,
 - a. **QUICK PAY** (BCA can Enter amount and pay directly to Biller).
 - b. **BILL FETCH** (Automatic Bill fetch from service provider for Biller).

NOTE: If biller is supported for both options then only both options will be displayed else only one option will display either QUICK PAY or BILL FETCH.
11. If BCA selected **BILL FETCH** option then click on **Payment** button.

User: 11000127 Name: Miss VARSHA MASURKAR User Type: Agent Last Login: 04-10-2019 19:32:00 Last Failed Login Attempt: 2019-10-04 17:56:29 Home | Print | Sign Out

Money Transfer BOI Others Services Lead Source Type Passbook Issue Customer Creation Reports CARDED SERVICE Other Services Customer Login

BHARAT BILLPAY

Biller Details

Bill Name * Idea - Goa

Customer Mobile Number *

Payment Type * QUICK PAY BILL FETCH

Fields marked with * are mandatory

12. After click on Payment Button, **Bill Details** fetched from Service provider will be displayed for the respective biller.

https://172.1.97.13/?parameter=REDIRECT - KIOSK - Internet Explorer

BHARAT BILLPAY

Bill Details

Bill ID: 70672452801

Biller Name: Idea - Goa

Consumer Name: -

Consumer Number: 112233

Bill Number: 70672462851

Bill Date: 24/09/2019

Due Date: 30/09/2019

Payment Mode: AEPS

Bill Period: 9

Biller Amount: Early Payment Amount Late Payment Amount Actual Payment Amount

13. On Bill details page, BCA select **Biller amount** like,
- a. Early Payment Amount
 - b. Late Payment Amount
 - c. Actual Payment Amount

After selection of Biller amount option, respective Bill Amount will displayed. And then click on **Confirm** button.

BHARAT BILLPAY

Bill Details

Bill ID: 70672452801
Biller Name: Idea - Goa
Consumer Name: -
Consumer Number: 112233
Bill Number: 70672462851
Bill Date: 24/09/2019
Due Date: 30/09/2019
Payment Mode: AEPS
Bill Period: 9
Biller Amount: Early Payment Amount Late Payment Amount Actual Payment Amount
Total Amount: 120.0

[Confirm](#)

14. After click on Confirm button, Total Pay Amount will show for the biller with Convenience Fee (if applicable). Then click on **Confirm** button for final Payment.

User: 11000127 Name: Miss - VARSHA MASURKAR User Type: Agent Last Login: 10-10-2019 19:21:04 Last Failed Login Attempt: 2019-10-04 17:56:29 Home | Print | Sign Out
Password Expires in: 83 Days Number of failed login attempts since last login: 0

Money Transfer | BOI Others Services | Lead Source Type | Passbook Issue | Customer Creation | Reports | CARDED SERVICE | Other Services | Customer Login

BHARAT BILLPAY

Bill Amount Details

Total Pay Amount: 120.0
Convenience Fees: 0.0

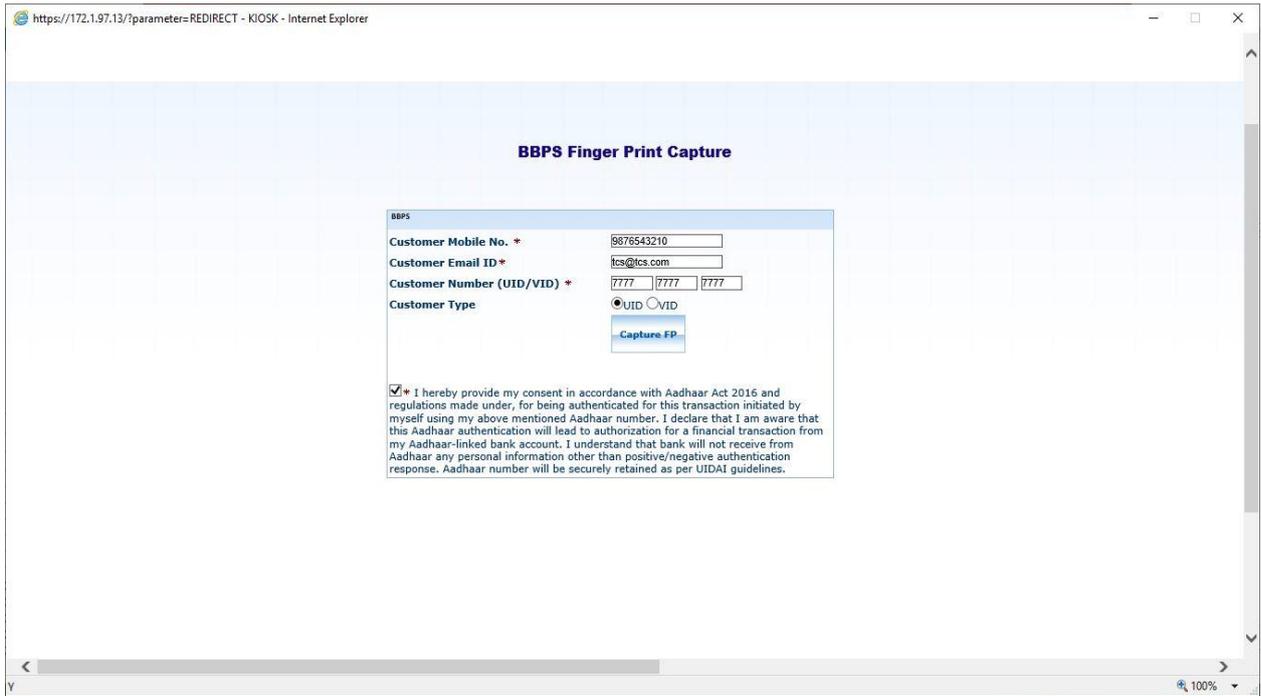
[Confirm](#)

https://172.1.97.13/BBPSAction.do?parameter=custBillFetch&payType=fetch

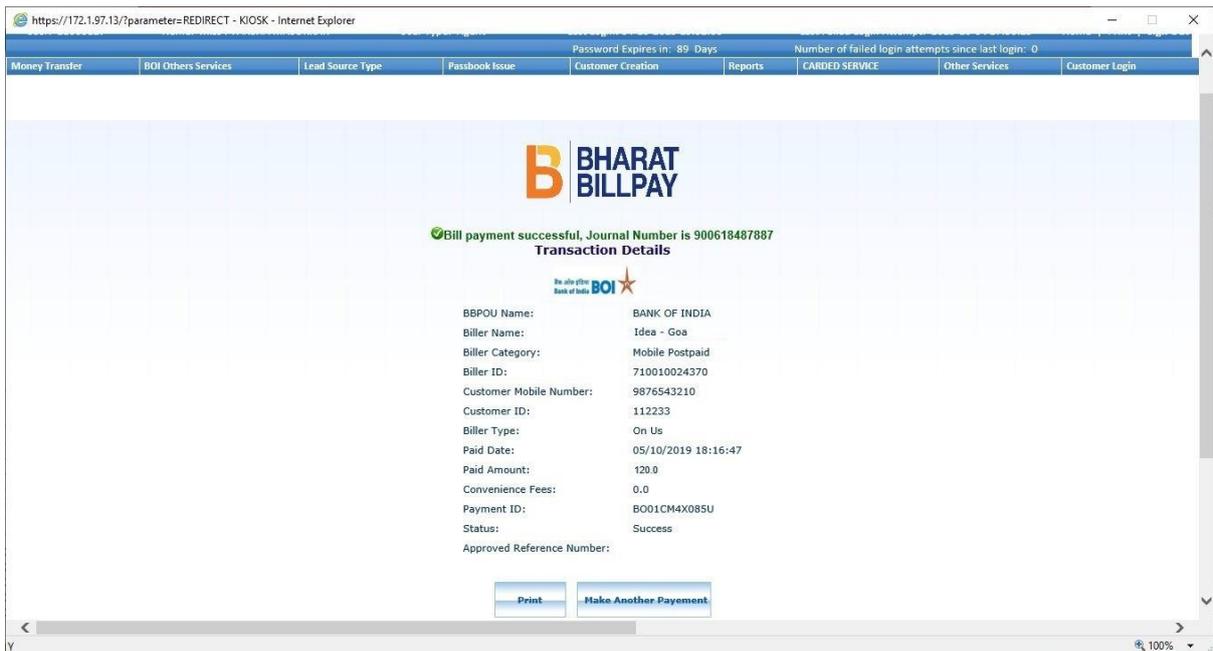
15. After click on Confirm button, **BBPS Finger Print Capture** page will displayed.

16. On this page BCA to enter all the customer related details in order to proceed with the verification followed by the payment:

Customer Mobile number, Email-id and UID/VID number. Then click on **Capture FP** button for capturing customer finger print for transaction with the customer consent.



17. After successfully verification of finger print, transaction receipt will be generated.



18. If BCA Selects **QUICK PAY** option for bill payment then BCA has to enter **Bill Amount** and click on **Payment** button.

User: 11000127 Name: Miss . VARSHA MASURKAR User Type: Agent Last Login: 04-10-2019 19:32:00 Last Failed Login Attempt: 2019-10-04 17:56:29 Home | Print | Sign Out
Password Expires in: 89 Days Number of failed login attempts since last login: 0

Money Transfer BOI Others Services Lead Source Type Passbook Issue Customer Creation Reports CARDED SERVICE Other Services Customer Login

BHARAT BILLPAY

Biller Details

Bill Name * Idea - Goa
Customer Mobile Number * 912233
Payment Type * QUICK PAY BILL FETCH
Bill Amount * 100

Fields marked with * are mandatory

[Back](#) [Payment](#)

19. After clicking on **Confirm** button, **Total Pay Amount** will be generated for the biller with Convenience Fee (if applicable). Then click on **Confirm** button for final Payment.

User: 11000127 Name: Miss . VARSHA MASURKAR User Type: Agent Last Login: 10-10-2019 19:21:04 Last Failed Login Attempt: 2019-10-04 17:56:29 Home | Print | Sign Out
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BHARAT BILLPAY

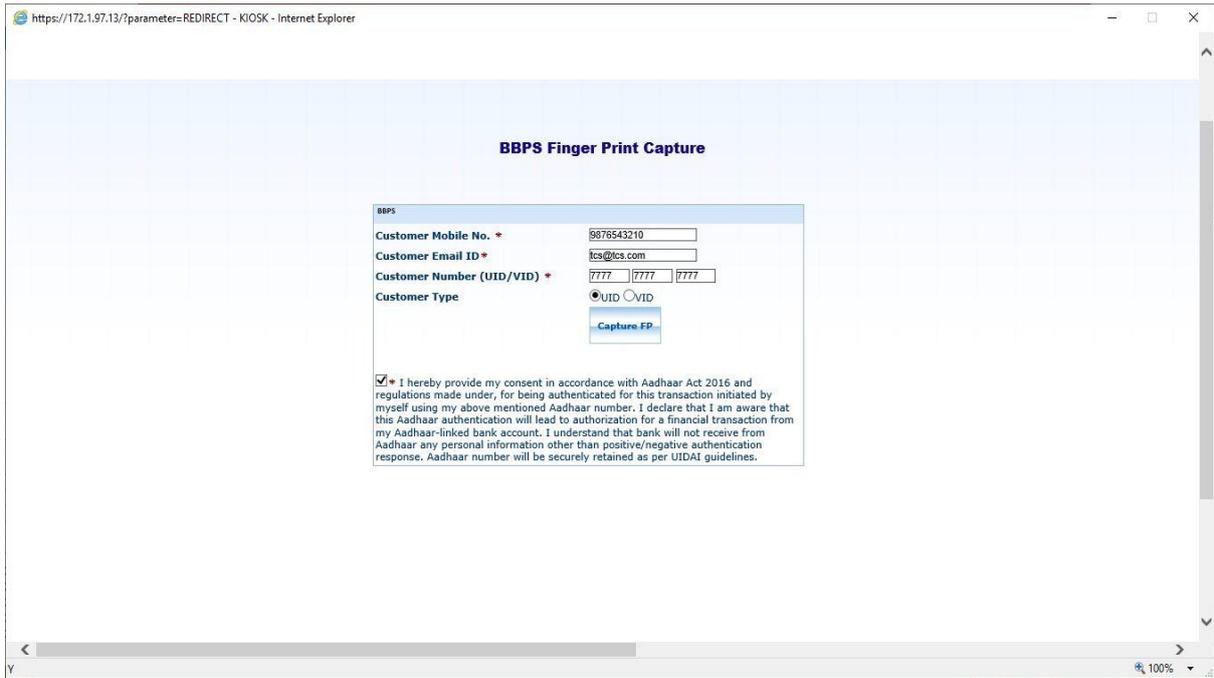
Bill Amount Details

Total Pay Amount:	100.0
Convenience Fees:	0.0

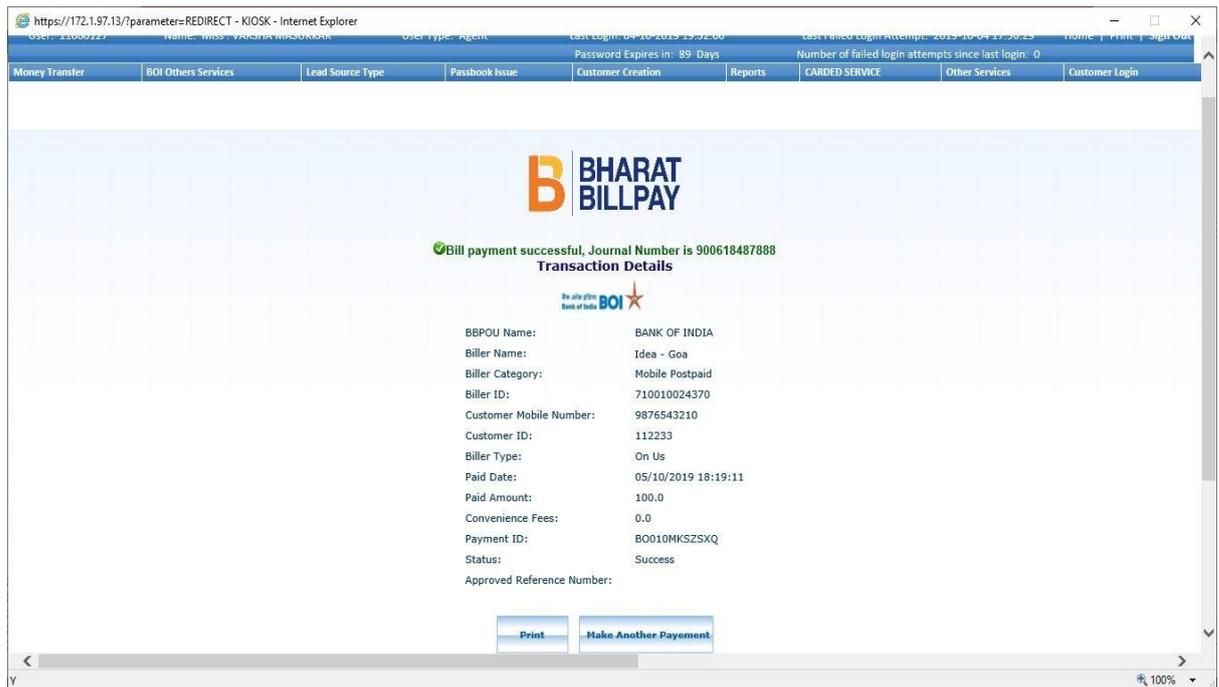
[Confirm](#)

https://172.1.97.13/BBPSAction.do?parameter=custBillFetch&payType=fetch

20. After click on **Confirm** button, **BBPS Finger Print Capture** page will be displayed.
21. On this page BCA to enter all the customer related details in order to proceed with the verification followed by the payment:
Customer Mobile number, Email-id and UID/VID number. Then click on **Capture FP** button for capturing customer finger print for transaction with the customer consent.



22. After finger print verified successfully, transaction receipt will be generated.



23. Follow the same process for all bill pay categories.